

Frequently Asked Questions

Is Dr. Sidor a provider for any specific insurance plans?

Dr. Sidor is a fee for service provider.

Can I utilize my insurance plan and benefits even if Dr. Sidor is not a provider?

Yes. As a courtesy we will help you file your insurance claims. We try our best to estimate what your insurance will cover and ask that you pay your deductible and co-payment at time of service. Please be aware, it is not easy for an office to become familiar with the details of every dental insurance plan it encounters, therefore it is the responsibility of the patient, not the dental office, to know what is covered and what is excluded from his or her dental plan. We are happy to assist you with your dental insurance and provide treatment codes for you to inquire about. You may contact your insurance to discuss any additional information with them.

How will I know what my deductible and co-payment will be at time of service?

Keep in mind our staff makes every effort to provide you with an estimate of what your insurance may or may not cover. Your dental plan may have limitations and may exclude payment on some treatments rendered to you. We ask that you pay any additional remaining balance in full once we receive your explanation of benefits back from your insurance. You will receive a statement from our office informing you of your remaining balance.

Do you offer any type of payment plans?

Yes. We are excited to offer financing through Care Credit. (See our website for the link to apply online) You may reference our payment policy for other payment options.

Will I need x-rays?

On your first visit we will take a full series of x-rays so that we can diagnose any problems and/or pathology present in your mouth. Each year we take "check up" x-rays (bitewings), which typically consist of four x-rays to check for new cavities or gum disease. Every three to five years we take a full series to make sure no new pathology is evident. We use Digital Radiography in our office, which means less radiation and more diagnostic images.

Can a parent or family member be in the treatment room while I am being treated?

In most cases we do allow a parent or family member in the room during treatment. In some instances, if behavior becomes an issue, we may request the family member to leave the room.

I am very nervous at the dentist. How can I relax?

We have a very friendly, family atmosphere, and all of our staff is very compassionate. In most cases we can make you comfortable without any sedatives. If you are still uncomfortable we can discuss using nitrous oxide (laughing gas) or a sedative to help you be more comfortable.